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June 2026

First Responder Interaction Plan





First Responder Interaction Plan

This document contains confidential information and is intended for use by first responders only.

If you wish to receive more information about training or other additional information, please contact us at our community line at 1-833-NURO-BOT or feedback@nuro.ai.

To access our public document, please visit nuro.ai/first-responders.



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First Responder Interaction Plan

About Nuro

Nuro is the first company to receive California's Autonomous Vehicle Deployment Permit and to launch AV services to the general public. We've been testing our autonomous vehicle technology since 2016 and have been conducting active on-demand operations for several years using our modified Autonomous Prius Vehicles, our custom Nuro Robot, and our Autonomous Gravity Vehicles.

Our Autonomous Vehicles are equipped with innovative software and sensing capabilities that never get distracted or fatigued.

Nuro's vehicles are engineered to make delivery of people and goods and help all of us spend time on the things and people we care about the most.

About the First Responder Interaction Plan

Nuro's First Responder Interaction Plan includes the background information, how-to guides, and supplemental materials necessary for first responders to successfully interact with Nuro's technologies.

This document is intended to be used by trained first responders and assumes a professional-level background in emergency response.

Any questions about this document should be directed to feedback@nuro.ai.

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01 Basic Vehicle Information



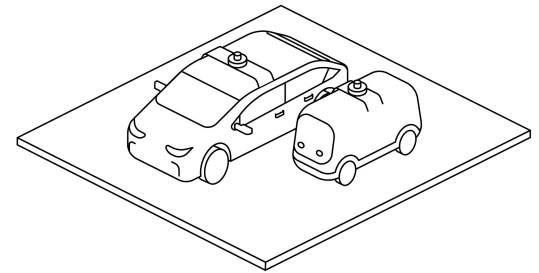
Emergency Hotline

(510) 807-6009

In the event of an emergency, first responders can contact a Nuro remote operations specialist using the dedicated Emergency Hotline.

If there is a crash that requires immediate emergency services, a Nuro remote operations specialist will contact local first responders.

We ask that first responders calling this hotline identify the vehicle's numerical ID, license plate, and location.



Vehicle Ownership Information

OWNER NAME

Nuro, Inc.

NON-EMERGENCY CONTACT

1-833-NURO-BOT

feedback@nuro.ai

LOCAL MAILING ADDRESSES

California

1300 Terra Bella Avenue
Suite 100
Mountain View, CA 94043

Texas

707 N. Shepherd Dr
STE 300
Houston, TX 77007

Nevada

7065 Speedway Blvd
Las Vegas, NV 89115



Emergency Hotline: (510) 807-6009



Identifying the Nuro Robot

The Nuro Robot is a zero-occupant vehicle that can be recognized by its unique profile and the “Nuro” logo. Curbside, bot id location, and rear views are shown in photos.

The Nuro Robot is:

- 2.13m (7ft) tall
- 3.24m (10.5ft) long
- 1.44m (4.7ft) wide
- 3053 lbs unloaded





Identifying the Autonomous Gravity Vehicle

The Nuro Autonomous Gravity Vehicle looks similar to a traditional consumer vehicle with the addition of hardware on the exterior of the vehicle and interior modification.

The Nuro Autonomous Gravity displays the “Nuro,” “Lucid,” and “Uber” logos on the exterior of the vehicle.

The Nuro Autonomous Gravity Vehicle is monitored by an In-Vehicle Safety Operator or a Remote Assistant, operating with a driver or driverlessly, respectively. The vehicle can also be operated manually.





Identifying the Autonomous Prius Vehicle

The Nuro Autonomous Prius Vehicle looks similar to a traditional consumer Toyota Prius vehicle with the addition of hardware on the exterior of the vehicle and interior modification.

The Nuro Autonomous Prius Vehicle displays the “Nuro” logo on the exterior of the vehicle.

The Nuro Autonomous Prius Vehicle is monitored by an In-Vehicle Safety Operator at all times and can be manually driven.





Nuro Robot Documents

Proof of insurance and contact information are always kept with the Nuro Robot. Please remember to return all documents to the vehicle after use.

Nuro can provide electronic documentation for all Nuro vehicles to Law Enforcement upon request using the Emergency Hotline.

Physical documents can be accessed behind the LHS Rear Charge Port door on the Nuro Robot by pressing gently on door to open (bottom photo shows opened door).

The Nuro Robot





Nuro Autonomous Vehicle Documents

Proof of insurance and contact information are always kept with the vehicle and are located in the glove compartment.

Physical documents can be provided to first responders by the In-Vehicle Safety Operator.

Nuro can also provide electronic documentation for all Nuro vehicles upon request using the Emergency Hotline.



02

Vehicle How-To's



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Remote Operations Support

Nuro utilizes trained Remote Assistants (RA) who remotely support autonomous vehicle testing and operations by reviewing vehicle-generated assistance requests, maintain situational awareness, assessing the environment through vehicle sensor data and camera feeds, and providing supervisory guidance or decision support when needed. This includes communication with first responders via two-way communication device or emergency hotline.

RAs **do not drive** the vehicle. The autonomous system remains responsible for vehicle control.

Hours of Operations: remote assistants support Nuro testing during all hours of operation (day or night) and can be reached via the Emergency Hotline.





Is the Vehicle in Autonomous Mode?

First responders can use the Emergency Hotline and/or two-way communications devices in/on the vehicles to confirm with a remote operations whether or not a vehicle is in autonomous mode.

If pulled over, the vehicle will not resume autonomous operations until the Nuro Remote Assistant receives verbal confirmation from first responders that it can resume operations.





Pulling Over a Nuro Vehicle



Emergency Hotline: (510) 807-6009

1. **Signal with lights and sounds.** When a Nuro vehicle detects emergency signals, it will safely come to a stop.
2. **Approach from either side of the vehicle.**
 - When the **Nuro Robot or Autonomous Gravity** comes to a stop, it will disable the motor system, lock brakes to prevent rolling, and activate hazard lights to indicate the autonomous mode has been disabled. Avoid standing in front of or behind the vehicle.
 - When the **Autonomous Prius** vehicle comes to a stop, the safety operator will disable the autonomous mode and put the vehicle in park. The vehicle will activate its hazard lights.
3. **Retrieve vehicle documents.** First responders can access copies of documents from the Nuro vehicle, or receive them from the in-vehicle safety operator.
4. **Call the Emergency Hotline.** A Nuro remote operations specialist may be able to maneuver the vehicle via teleoperation, if requested. In some cases during testing, a Nuro employee may be present in the backseat of the vehicle and will be able to assist directly.
5. **Depart the scene.** Please return any vehicle documents.



Nuro Robot Crash Response

If the Nuro Robot has been involved in a crash, the vehicle will activate its hazard lights to indicate that the autonomous mode has been deactivated.



The Nuro Robot

Identify the Nuro Autonomous Delivery Vehicle by its ID number (arrow) or license plate number.

Crash or Stalled Vehicle Response

1. Do NOT attempt to turn the vehicle off.
2. Call the Emergency Hotline and identify the vehicle by the ID number or license plate to a remote operations specialist. A Nuro Operations Team Member will arrive to assist.
3. If you see smoke or fire, stay away and await the fire department.
4. Chock wheels to prevent rolling, if available.
5. Nuro will tow the vehicle.

Liquids Information

Any liquids that leak from the Nuro vehicle are standard automotive type and may include:

- Antifreeze (ethylene glycol/water)
- Washer fluid
- Brake fluid
- Lead-acid battery electrolyte





Autonomous Gravity Crash Response

If the Nuro Autonomous Gravity Vehicle has been involved in an accident, it will not attempt to drive autonomously.



Identify the Nuro Autonomous Gravity Vehicle by its ID number (arrows) or license plate number.



Emergency Hotline: (510) 807-6009

Crash or Stalled Vehicle Response

1. If you see smoke or fire, stay away and await the fire department.
- 2a. If in driverless mode, call the Emergency Hotline or speak directly to two-way device, if safe to do so, and identify the vehicle by the ID number or license plate to remote operations.
- 2b. If a Safety Operator is present, they will disengage autonomous systems and pilot the car manually to a safe stop.
3. Nuro's Fleet Response Team will arrive to assist when an accident is detected (regardless of whether or not RA has communicated with first responders).
4. Nuro will arrange to tow the vehicle.

Liquids Informations

Any liquids that leak from the Gravity are standard automotive type and may include:

- Antifreeze (ethylene glycol/water)
- Washer fluid
- Lead-acid battery electrolyte
- Engine motor oil



Autonomous Prius Crash Response

If the Nuro Autonomous Prius Vehicle has been involved in an accident, it will not attempt to drive autonomously.



Identify the Nuro Autonomous Prius Vehicle by its ID number (arrows) or license plate number.

Crash or Stalled Vehicle Response

1. A Safety Operator will disengage autonomous systems and pilot the car manually to a safe stop.
2. If you see smoke or fire, stay away and await the fire department.
3. Nuro Operations Response will arrive to assist. First Responders can call the Emergency Hotline for additional support.
4. Nuro will arrange to tow the vehicle.

Liquids Informations

Any liquids that leak from the Prius are standard automotive type and may include:

- Antifreeze (ethylene glycol/water)
- Washer fluid
- Lead-acid battery electrolyte
- Engine motor oil





Determining Whether Passengers Are Present

Nuro Prius and Gravity vehicles may be operated with or without passengers.

To determine whether there are passengers present in the vehicle, first responders should:

- Perform a visual inspection of the passenger area of the vehicle
- Call the Emergency Hotline at **(510) 807-6009** to reach a Nuro representative to confirm

Nuro Fleet Assistance will be dispatched when needed to provide on-scene support.



Assisting Passengers As Needed

In Gravity and Prius vehicles, open vehicle doors and assist occupants in exiting when it is safe to do so.

For a passenger who can exit independently:

- Open the door normally.
- Help the passenger unbuckle if needed.
- Escort them to a safe location away from traffic.

For an injured or incapacitated passenger:

- Use standard EMS extrication protocols to remove the occupant.
- Coordinate with Nuro support if there are questions, such as vehicle state, doors, power systems, or securing the vehicle.

Two-Way Communication Devices

First Responders interacting with the **Gravity** can reach remote operations support by speaking to vehicle's two-way communication device located in the interior of the vehicle (shown here). Nuro will roll down the window when first responder is detected for easier access.



 Emergency Hotline: (510) 807-6009

First responders interacting with the **Nuro Robot** can reach remote operations by talking to the HMI screen on the outside of the vehicle facing the curb.



First Responders may contact Nuro's Emergency Hotline at **(510) 807-6009** to reach remote operations directly at any time.

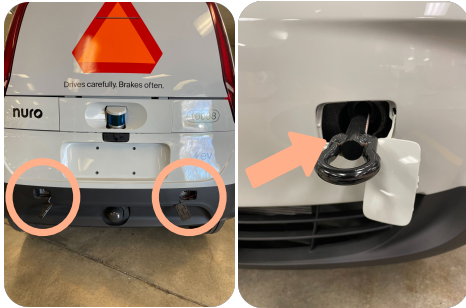


Nuro Robot Towing

Nuro Fleet Response Technicians will always respond to a crash/stalled vehicle to tow the vehicle.

These instructions are provided in the unlikely event that the Nuro Robot must be towed by a third party due to an emergency. Please contact Nuro using the Emergency Hotline.

The Nuro Robot: Towing Hook Locations



Arrange for towing. If the Nuro Robot is idle or has been in an accident, a remote operations specialist will be notified and arrange for towing. First responders can also arrange for towing by calling the Emergency Hotline.

Disconnect the battery. Prior to transporting the vehicle, disconnect the high voltage battery service. Be aware that the Nuro Robot has an electric battery pack housed within the chassis.

Transport by flatbed. The only authorized method to transport or tow the vehicle is on a Flatbed. Wheel straps must be used to secure the vehicle during any mode of transport.

Towing locations. The Nuro Robot has two tow hook locations on front of bot on each side and two tow hook locations on back of bot on each side - accessed by pushing on the rectangular covers.

The use of anything other than wheel straps could damage suspension, wheel, or driveline components. There is no provision for use of safety chains, T, or J Hooks.





Nuro Robot Battery Information

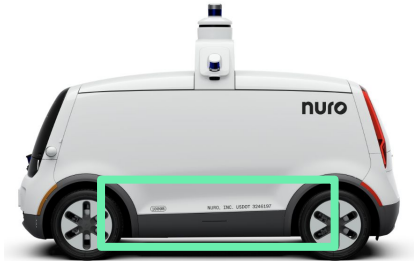


Lithium-ion and Lithium Iron Phosphate (LFP) batteries contain a flammable liquid electrolyte that may vent and ignite if damaged or subjected to high temperatures.

The Nuro Robot Battery Specs:

- 384V electric battery system with a maximum voltage of 456V.
- has a 51.8kWh 384V lithium Iron Phosphate (LFP) battery located near the bottom-center of the vehicle.

Location of the battery on the Nuro Robot



The Nuro Robot:

- uses automotive grade lithium-ion batteries similar to those used by passenger vehicles on the road today.
- has two 12V non-spillable lead-acid batteries located near the front base of the vehicle, behind the bumper. These are standard automotive-grade and are non-flammable.

Contact Nuro for the Material Safety Data Sheet (MSDS) via the Emergency Hotline.



Nuro Robot Electrical Safety



Electrocution can occur if the Nuro Robot is damaged or submerged.



High voltage interlock loop (orange) under the front cap



J1772 charging receptacle behind LHS rear charge port door

Disable the Electrical System

1. Prior to disabling electrical system, ensure wheels are chocked to prevent the vehicle from rolling, if available.
2. Locate the charging receptacle behind the LHS rear Charge Port door. The charging receptacle is a standard J1772 EVSE receptacle.
3. There is a red high-voltage interlock loop (see images: 2nd generation - behind rear license plate; 3rd generation - under front cap) which will disable the high voltage system. It can be cut using any tool, or unlatched and removed.

Electric vehicles should be disabled only by trained emergency responders.



Nuro Robot Water Submersion

The interaction of water or water vapor with the battery electrolyte may result in the generation of hydrogen and hydrogen fluoride (HF) gas.

Contact with the battery electrolyte or resulting gasses may be irritating to the skin, eyes, and mucous membranes.

First responders should don full firefighting PPE and self-contained breathing apparatus (SCBA) when working with previously submerged and damaged vehicles.



In the Event of Water Submersion

1. **Call the Emergency Hotline.** Do not attempt any disabling activities while the vehicle is submerged in water.
2. Avoid contact with HV components, cabling, or service disconnects on a submerged vehicle.
3. The body of the vehicle does not present a shock hazard in water. The HV system is isolated from the chassis and will not pose a shock hazard.
4. Remove the vehicle from water.

Small bubbles may be seen coming from the immersed HV battery. This does not indicate a shock hazard.

Following Removal From Water

1. Avoid contact with a damaged HV battery. Do not interact with vehicles exhibiting signs of damaged or overheating HV batteries, including leaking fluids, sparks, smoke, bubbling noises, or unusual odors.
2. Drain the water from the vehicle.
3. Proceed with disabling the high voltage system **(previous slide)**.
4. Nuro will retrieve the vehicle.



Nuro Robot Fire Safety

The interaction of water or water vapor with the battery electrolyte may result in the generation of hydrogen and hydrogen fluoride (HF) gas.

Contact with the battery electrolyte or resulting gasses may be irritating to the skin, eyes, and mucous membranes.

First responders should use the appropriate Personal Protective Equipment, including a self-contained breathing apparatus (SCBA).

Rescue of persons at risk and containment of the fire with prevention of toxic gas emissions should be the goals of firefighting efforts.



In the Event of Fire

1. **Immediately call local fire response.**
2. In the case of a small fire (e.g. equipment fire), use only sand, dry chemical, CO2, N2, halon, or regular foam. Continuously apply media until fire is extinguished.
3. In case of a large fire (e.g. complete bot fire), use copious amounts of water. **Large fires should be extinguished only by trained firefighters. Do NOT submerge vehicle to extinguish a battery fire.**
4. After smoke has visibly subsided, a thermal imaging camera can actively measure battery temperature. There must be no fire, smoke, audible popping/hissing, or heating present in the battery for at least 45 minutes before the vehicle can be released to law enforcement, vehicle transporters, etc.
5. First responders should be aware of potential re-ignition.

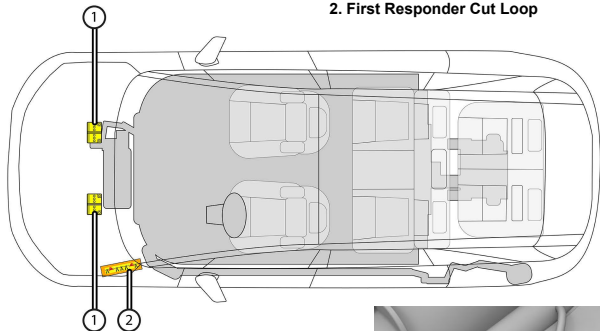
Nuro Prius vehicles carry a fire extinguisher and other fire-related equipment.



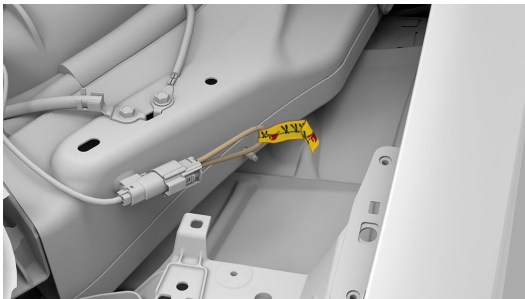
Gravity Vehicle Electrical Safety



1. Low Voltage Battery (qty 2)
2. First Responder Cut Loop



The first responder cut loop is located under the hood on the left-hand side near the suspension strut tower and is concealed by the cowl cover. To remove the cover, grasp the rear edge and pull up.



Excerpt from the Emergency Response
Guide Lucid Gravity 2025-2026

Emergency Hotline: (510) 807-6009

Primary Disable Methods

- To isolate the high-voltage system, unplug the first responder loop (2).
- Alternate/Emergency method: In an emergency scenario where time and/or access do not allow for plug disconnection, complete one cut on each side of the first responder loop label
- Unplugging/Cutting the first responder loop removes low-voltage power going to the high-voltage contactors inside of the high-voltage battery pack. Disconnecting the first responder loop does not disable the low-voltage battery system.
- The Gravity is equipped with two low-voltage batteries for redundancy. They are located behind the frunk trim. One next to the left suspension tower and one next to the right suspension tower. Both low-voltage battery negative cables (1) should be disconnected or cut. If time and/or access do not allow for removal, then cut both negative cables. Both must be disconnected or cut in order to disable the low-voltage battery system, which powers the Supplemental Restraint System (SRS) control unit.

NOTE: Once the low-voltage battery negative cables have been cut, power accessories will no longer operate. This includes items, such as exterior door handles, windows, seats, and the steering column. It will also not be possible to disable the Electronic Parking Brake System.

Gravity Vehicle Fire Safety

The lithium-ion battery electrolyte is a potassium hydroxide solution damaging to human tissues. **To avoid injury by coming in contact with the electrolyte, wear proper personal protective equipment.**



During firefighting activities **avoid contact** with HV components.

To avoid serious injury or death from severe burns or electric shock, **never breach or remove the high voltage battery pack cover under any circumstances, including fire.**



Excerpt from the Emergency Response
Guide Lucid Gravity 2025-2026



Emergency Hotline: (510) 807-6009

In the Event of Fire

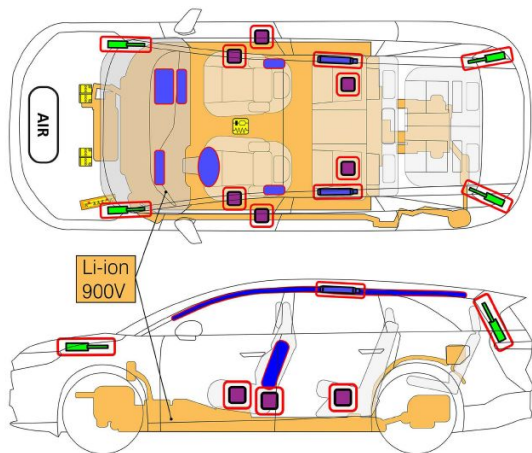
1. Approach and extinguish a fire using proper electric vehicle firefighting practices as recommended by NFPA, IFSTA, or the National Fire Academy (USA).
2. **Extinguishing agent.** Use only water to extinguish the battery pack. Submerging the vehicle is not recommended. The use of foam or other agents to extinguish the fire are not recommended.

Defensive fire

- If life safety and exposure protection can be maintained, it is the recommendation of Energy Security Agency to take a defensive firefighting approach and allow the vehicle to burn. Exposures and atmospheric conditions should be protected and managed throughout the event.
- Chemicals released during a fire or explosion will be in a gaseous form and primarily pose an inhalation hazard. If water is used in extinguishing the flames these gasses can become acids which may cause skin irritation.

Gravity Vehicle Fire Safety, cont'd

The Gravity is equipped with an under-floor mounted 900V lithium-iron battery.



Excerpt from the Emergency Response Guide Lucid Gravity 2025-2026

In the Event of Fire

Transitional Attack

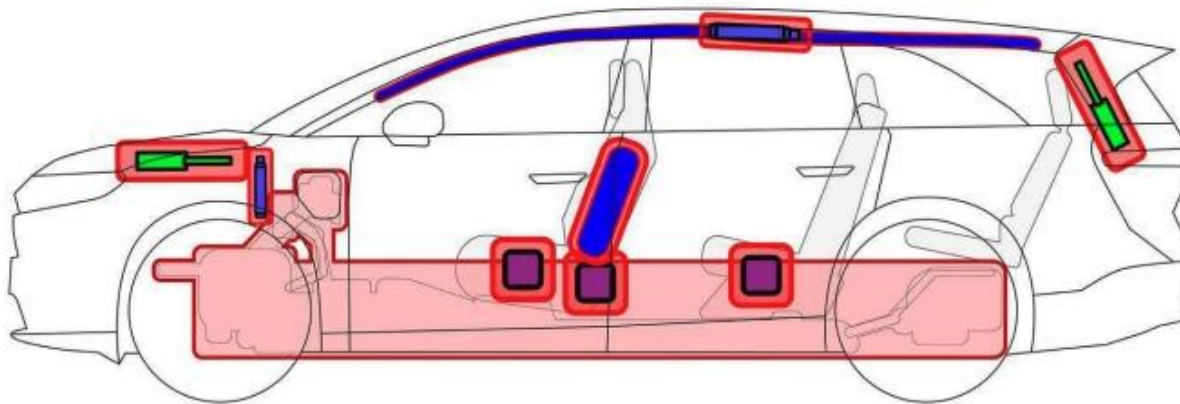
- If it is necessary to extinguish the fire for life safety or potential exposures the only effective suppression must have a direct flow of water into the battery compartment and any involved HV components. ABC extinguishers and/or foam may be used on non-battery components.
- When attacking the fire, use a combination nozzle to provide maximum versatility for flow patterns to address the fire condition and source.
- After the initial knock down fire departments must flow water into the vent points or openings created by the fire within the battery pack. Use a ¼ open bail or comparable amounts of water to fill vent points. Remember in Lucid Gravity, manufactured vent point will not be accessible. Use openings created by the fire/accident. Do not puncture the battery.
- Some circumstances may call for technician level lifting techniques to expose vent points.
- Water should be applied inside the battery pack for enough time to properly cool the thermal event and stop thermal runaway. Water should be used to cool the battery until the battery shows a thermal reading of below 200 degrees Fahrenheit. Once this temperature has been reached, an atmospheric monitor should be used to difference the difference between steam and smoke. CO should present itself at or below 50 ppm and declining before cooling is stopped.
- After cooling efforts are deemed to be adequate, it should be assumed that the pack may reignite or go back into thermal runaway. Vehicle movement is a major mechanism of reignition. Battery should be checked for CO and temperature after any movement.



Gravity Do Not Cut Zones

Lucid Gravity has areas that are defined as “no-cutzones” due to the presence of high voltage, gas struts, SRS components, or other hazards. Never cut or crush in these areas. Doing so could result in serious injury or death.

The “no-cut zones” are shown in **PINK** below.



Excerpt from the Emergency Response
Guide Lucid Gravity 2025-2026





Prius Electrical Safety



The vehicle has high voltage DC and AC systems as well as a 12-voltage system.

DC and AC high voltage is very dangerous and can cause severe burns and electric shock that may result in death or serious injury.

Excerpt from the Toyota Prius Safety Manual



Emergency Hotline: (510) 807-6009

High Voltage Precautions

- Never touch, disassemble, remove, or replace the high voltage parts, cables, or their connectors.
- The hybrid system will become hot after starting as the system uses high voltage. Be careful of both the high voltage and the high temperature, and always obey the caution labels attached to the vehicle.
- Do not splash or spill liquid in the vehicle, such as on the floor, in the hybrid battery (traction battery) air vents, and in the luggage compartment. Doing so may cause the hybrid battery (traction battery), electrical components, etc. to malfunction or catch fire.



Prius Electrical Safety (cont.)



The vehicle has high voltage DC and AC systems as well as a 12-voltage system.

DC and AC high voltage is very dangerous and can cause severe burns and electric shock that may result in death or serious injury.

Excerpt from the Toyota Prius Safety Manual



Emergency Hotline: (510) 807-6009

High Voltage Precautions

- If electric wires are exposed inside or outside the vehicle, an electric shock may occur. Never touch exposed electrical wires.
- If a fluid leak occurs, do not touch the fluid as it may be strong alkaline electrolyte from the hybrid battery (traction battery). If it come into contact with your skin or eyes, wash it off immediately with a large amount of water or, if possible, boric acid solution. Seek immediate medical attention.
- If a fire occurs in the hybrid vehicle, leave the vehicle as soon as possible. Never use a fire extinguisher that is not meant for electric fires. Even using a small amount of water may be dangerous.
- If your vehicle needs to be towed, do so with the front wheels raised. If the wheels connected to the electric motor (traction motor) are on the ground when towing, the motor may continue to generate electricity. This may cause a fire.



Prius Vehicle Fire Safety

The NiMH battery electrolyte is a caustic alkaline (pH 13.5) that is damaging to human tissues. **To avoid injury by coming in contact with the electrolyte, wear proper personal protective equipment.**



The battery modules are contained within a metal case and accessibility is limited.

To avoid serious injury or death from severe burns or electric shock, **never breach or remove the high voltage battery pack cover under any circumstances, including fire.**



Excerpt from the Toyota Prius Safety Manual



In the Event of Fire

1. Approach and extinguish a fire using proper vehicle firefighting practices as recommended by NFPA, IFSTA, or the National Fire Academy (USA).
2. **Extinguishing agent.** Water has been proven to be a suitable extinguishing agent.
3. **Initial fire attack.** Perform a fast, aggressive fire attack. Divert the runoff from entering watershed areas. Attack teams may not be able to identify a Prius until the fire has been knocked down and overhaul operations have commenced.
4. **Fire in the HV Battery Pack.** Should a fire occur in the NIMH HV battery pack, attack crews should utilize a water stream or fog pattern to extinguish any fire within the vehicle except for the HV battery pack.
5. When allowed to burn themselves out, the Prius NIMH battery modules burn rapidly and can be reduced to ashes except for the metal.



Prius Vehicle Fire Safety (continued)

The NiMH battery electrolyte is a caustic alkaline (pH 13.5) that is damaging to human tissues. **To avoid injury by coming in contact with the electrolyte, wear proper personal protective equipment.**



The battery modules are contained within a metal case and accessibility is limited.

To avoid serious injury or death from severe burns or electric shock, **never breach or remove the high voltage battery pack cover under any circumstances, including fire.**



Excerpt from the Toyota Prius Safety Manual

Defensive Fire Attack

1. If the decision has been made to fight the fire using a defensive attack, the fire attack crew should pull back a safe distance and allow the NiMH battery modules to burn themselves out.
2. During defensive operations, fire crews may utilize a water stream or fog pattern to protect exposures or to control the path of smoke.



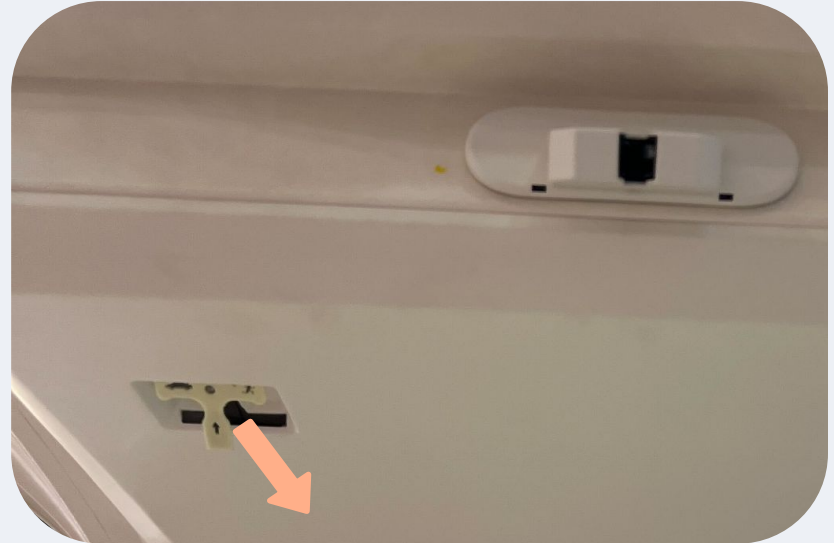


Nuro Robot Internal Emergency Door Release

Release Doors

- The Nuro Robot compartment doors can be manually opened from the inside.
- Pull the mechanical release located near the bottom of the door away from the door (**direction shown by the arrow**).

Pull the yellow-green release cable away from the door to release the door latch from the inside.



Nuro Robot External Emergency Door Release

Location of cut areas to remove the door from the outside, if it cannot be opened remotely



Release Doors

- If first responders need emergency access to the compartments of the Nuro Robot, **call the Emergency Hotline** and request that a Nuro Operations Specialist remotely open the doors.
- If the vehicle is damaged and the doors cannot be electronically opened, they can be manually opened and removed with standard vehicle extraction equipment, such as the jaws of life.
- Use the graphic on this slide to guide where to make cuts.



03

Vehicle Operational Design Domain



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Vehicle SAE Autonomy Level

SAE Autonomy Level

The Nuro Robot and Autonomous Prius and Gravity vehicles are designed to be SAE level 4 autonomous vehicles. These vehicles are capable of performing all driving tasks within their operational design domains (ODD).

In the event a vehicle enters an out-of-scope ODD condition or experiences a failure, it will achieve a minimal risk condition and safely come to a stop.





Vehicle Minimal Risk Condition

Safely Come to a Stop

All Nuro vehicles are designed with a high level of redundancy to ensure the vehicle can continue safe operations after a single fault. If a significant fault occurs, Nuro's vehicles are programmed to activate their hazard lights and come to a safe stop.

In the case of the Nuro Autonomous Prius vehicle, an In-Vehicle Safety Operator will take control of the vehicle operation and pull the vehicle over.





Roadway Operations

Roadway Types

Driverless: The Nuro Robot and Nuro Autonomous Gravity will operate on surface streets with a posted speed limit of no more than 45 mph.

Driver-In: The Nuro Autonomous Prius and Gravity vehicles will operate on highways with a posted speed limit of no more than 70 mph.

Vehicle Speed Range

Driverless: The Nuro Robot and Nuro Autonomous Gravity have a maximum speed of 45 mph on all roads.

Driver-In: The Nuro Autonomous Prius and the Gravity vehicles operate at a maximum speed of 70 mph.





Light and Weather Conditions

Time of Day

Nuro vehicles can operate during the day or night.

Weather

Nuro vehicles can operate autonomously in fair to moderate weather conditions. This includes dry or wet pavement or asphalt, during light rain, and light to moderate fog. We do not operate in autonomous mode when the weather falls outside of these parameters.

In the event the vehicle encounters the following conditions mid-operation, it will achieve a minimal risk condition until conditions improve enough for autonomous mode to resume or for a remote operator to take control:

- Snow or icy conditions
- Heavy rain
- Heavy fog





Geographies

Where Does Nuro Operate?

As of July 2024, Nuro has active operations in California, Nevada, and Texas.

Nuro may conduct limited mapping and other operations in additional geographies.

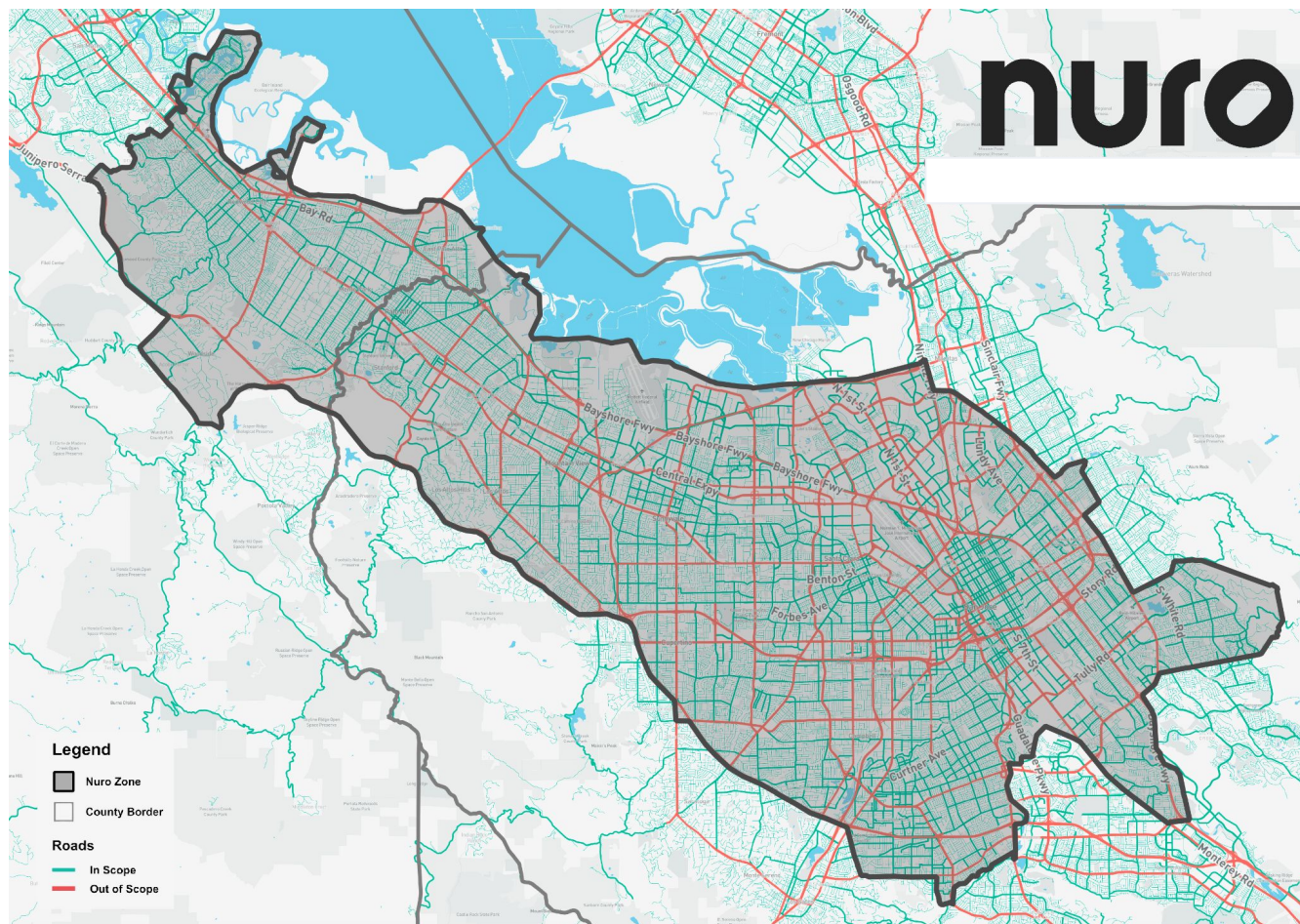
Please contact feedback@nuro.ai if you have questions about Nuro vehicles in your area.



Operational ODD in California

Nuro's Autonomous Gravity Vehicle operations without a driver are limited to Atherton, East Palo Alto, Los Altos Hills, Los Altos, Menlo Park, Mountain View, Palo Alto, Redwood City, San Carlos, Sunnyvale and Woodside.

Nuro Robot operations are limited to Mountain View, Palo Alto, City of Los Altos, and Menlo Park.

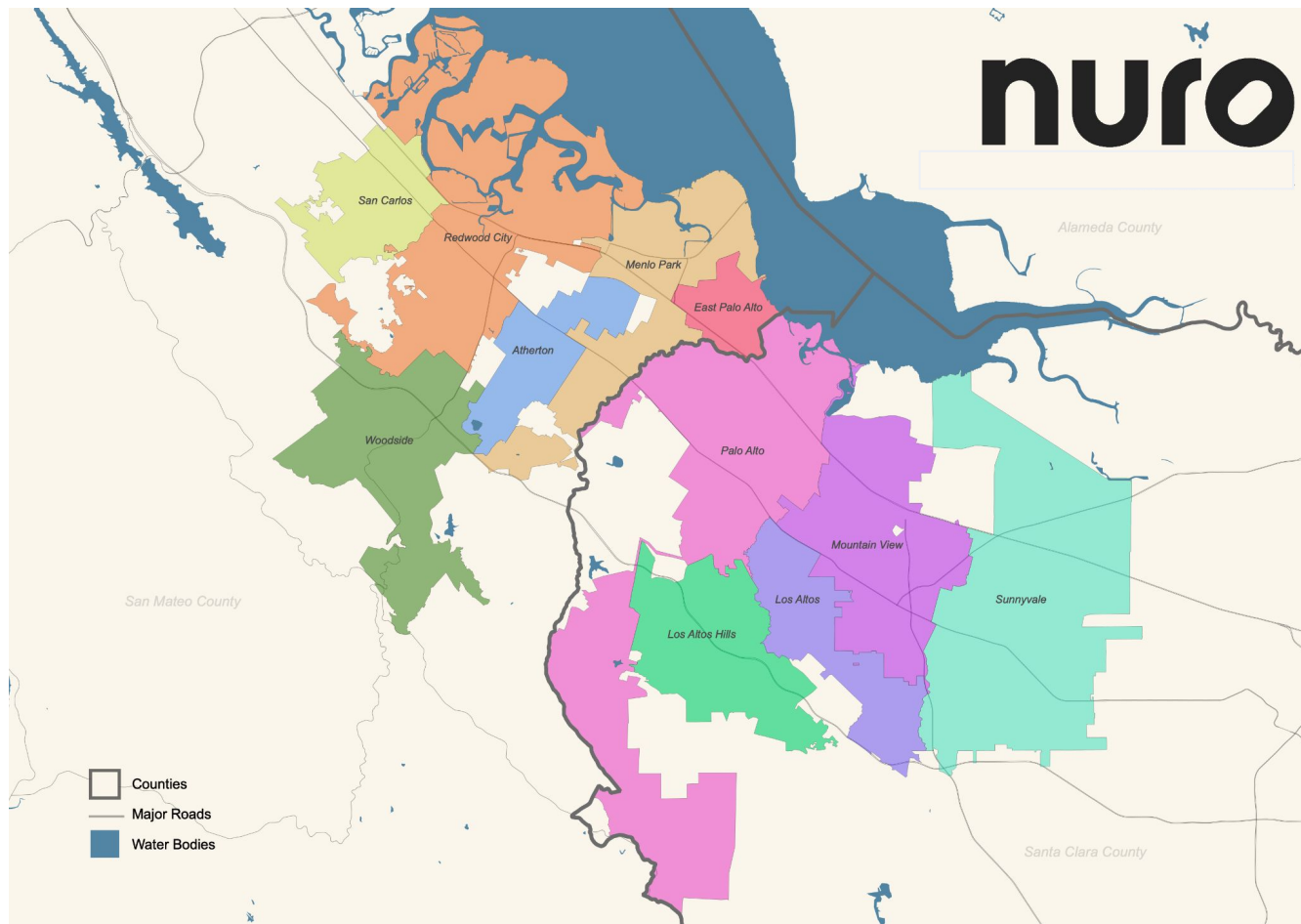


Operational ODD in California

Cities:

- Atherton
- East Palo Alto
- Los Altos Hills
- Los Altos*
- Menlo Park*
- Mountain View*
- Palo Alto*
- Redwood City
- San Carlos
- Sunnyvale
- Woodside

*Nuro Robot limited to these cities



Thank You.

